



Walking the talk
Delivering
on Safety Behaviours

John MONKS - Stefano PROLA

To represent, lead and serve the airline industry



All Accidents Overview 2017



2017(Jan – Dec)

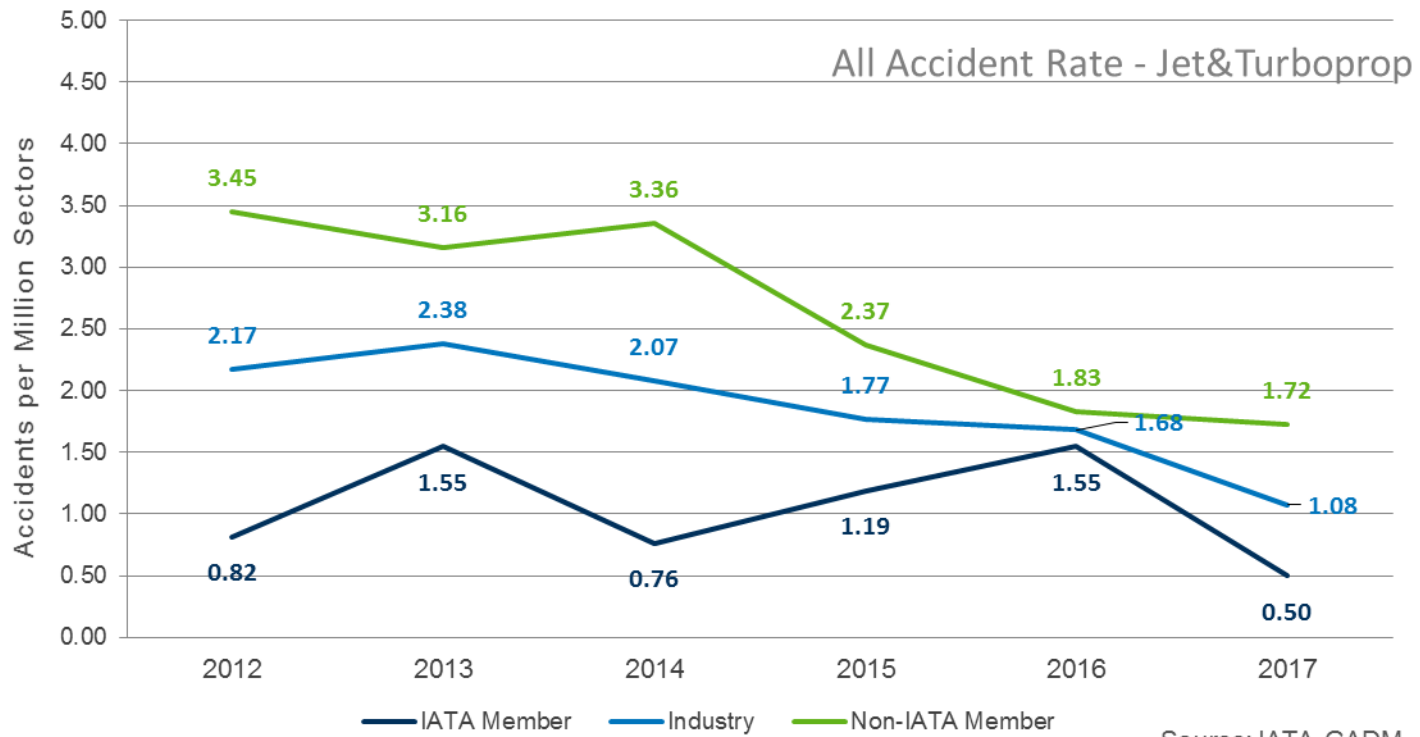
As at:

31st December 2017

Total Accidents	45
Accidents with IATA Members	11
Total Jet Hull Losses	4
Total Turbo-Prop Hull Losses	9
Total Fatal Accidents	6
Fatalities	19



Safety Performance: All Accidents per Million Sectors



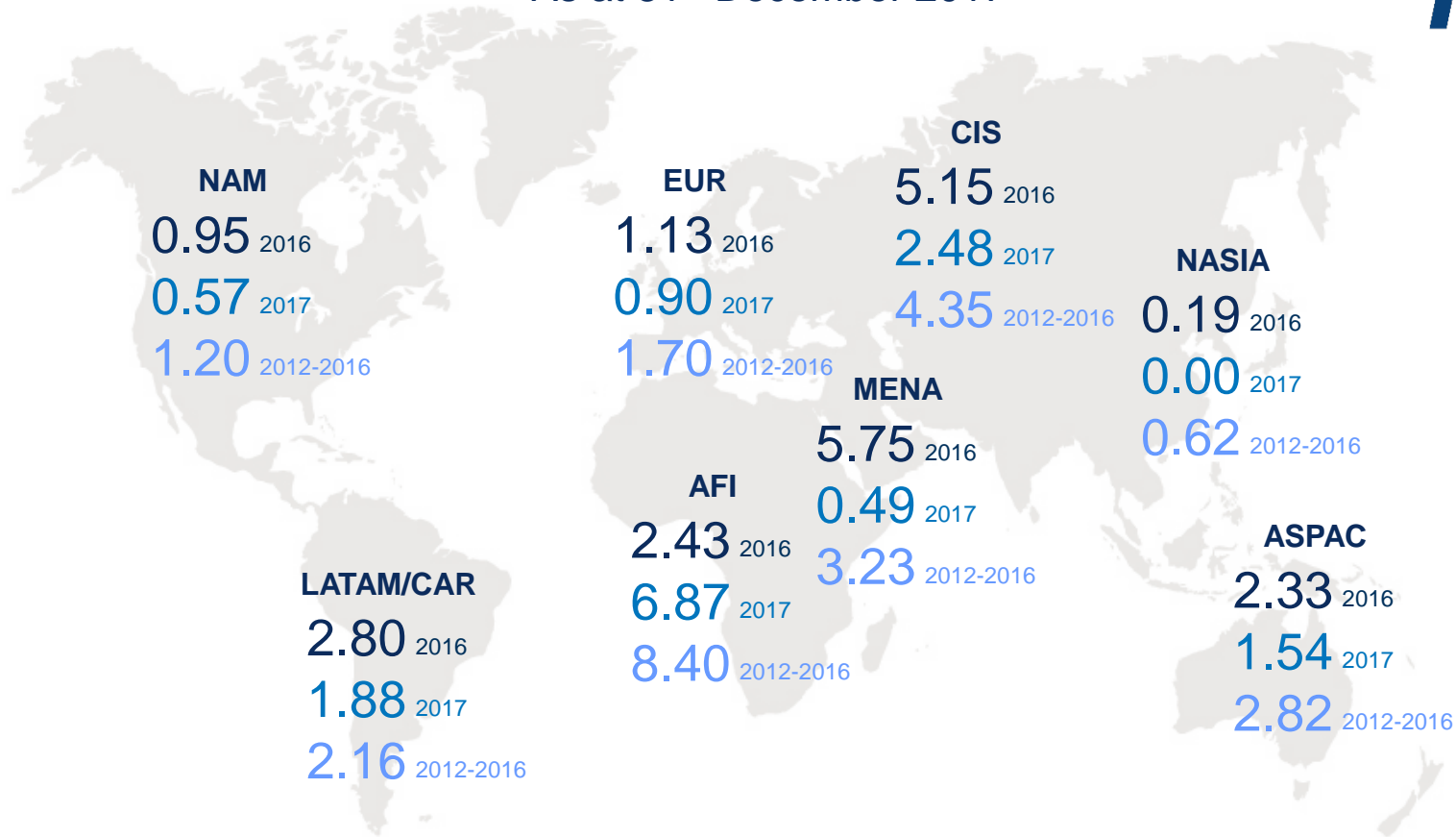
Accidents Update: As at 31st December 2017

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All Accident Rate per Region of Operator

As at 31st December 2017



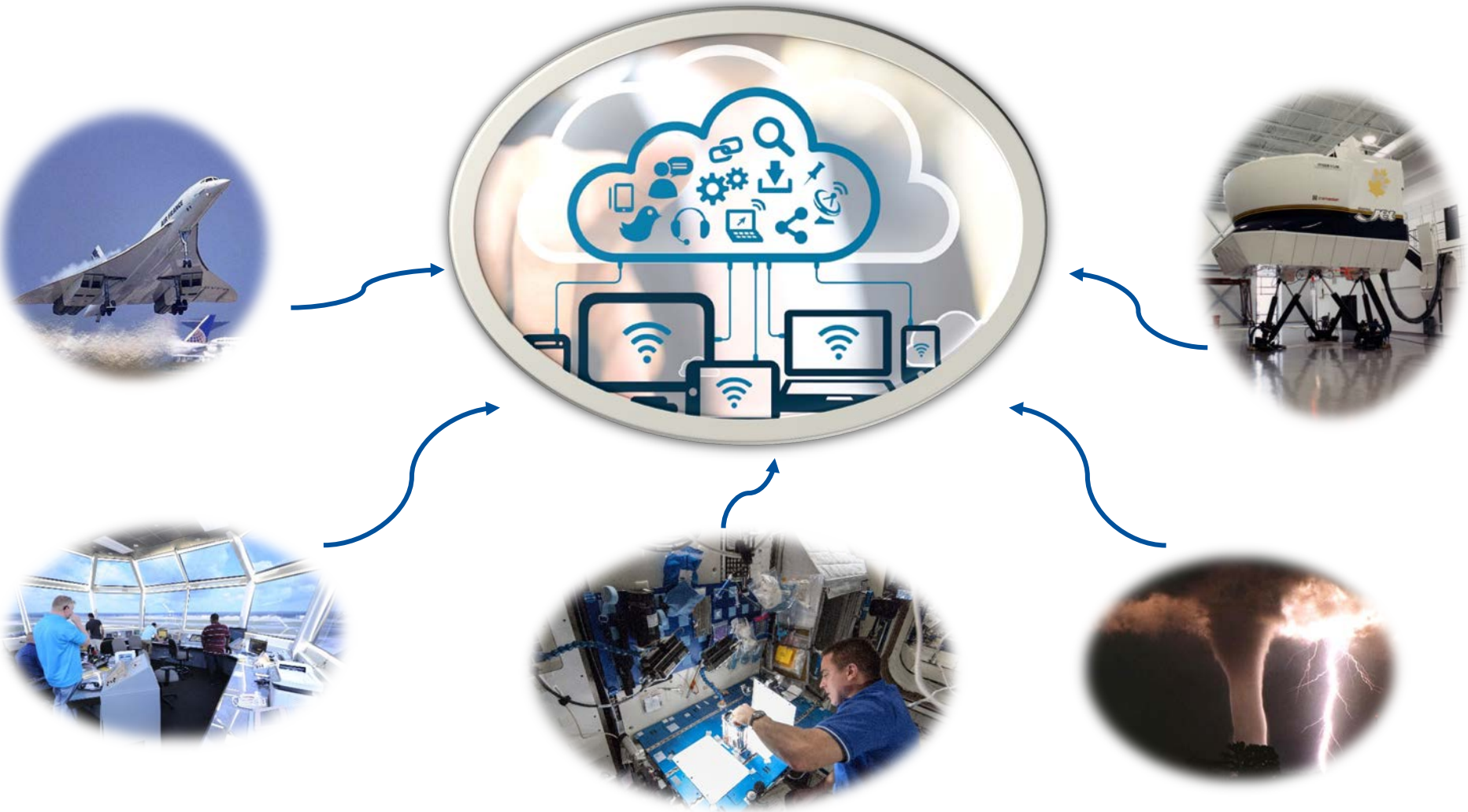
	World	IATA Members
2016	1.68	1.55
2017	1.08	0.50
2012-2016	2.01	1.19

Accidents Update: As at 30 Sep 2016

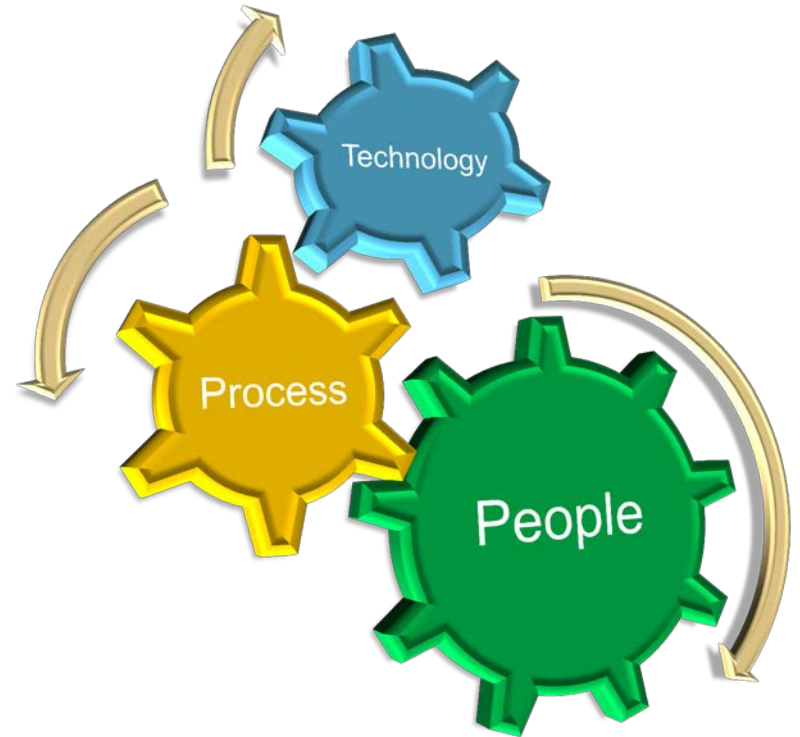
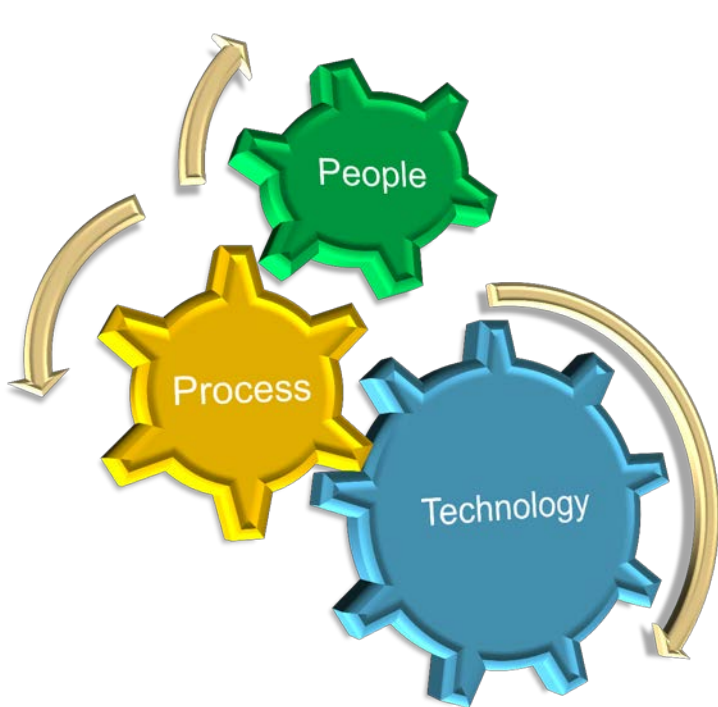
Source: IATA GADM



Data and intelligence



Changing the impact of the contributors



Playing a part

- Regulators
- National authorities
- Organisations
 - Senior leaders
 - All colleagues
 - Unions



'Competent' system

- Knowledge, skills and behaviours
 - Balanced accordingly in each stakeholder
- Leadership – if we believe it is right, we need to act on it
- Understanding each stakeholder's role
- Identify the key opportunities to demonstrate commitment
 - All elements of the process
- Resource commitment



Opportunity



Reporting

- Trust
- Believe it will be acted on

Investigation

- Thorough
- Balanced
- Impartial
- Respectful

Outcome

- Objective
- Appropriate
- Supportive
- Organisation
- Individual

Promotion

- Share outcomes
- Reinforce system
- Can be uncomfortable



Distractors

- A focus on the 'reckless' events
- Lack of commitment within all stakeholders
- Rate of change
- Low level of competence
- A desire for 'visible action' now



‘What has got us here
will not get us there...’





Thank you

Interested in what IATA is doing across
Europe, CIS, Israel and
Turkey?

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