



U.S. Department
of Transportation
**Federal Aviation
Administration**

Memorandum

Federal Aviation Administration
Providence ATCT
464 Warwick Industrial Drive
Warwick, RI 02886-2418

Subject: **INFORMATION:** Full Transcript Pilot
Deviation; UAL1448, Warwick, RI,
December 7, 1999 UTC, 0135 UTC

Date: **DEC 13 1999**

From: Providence ATCT

Reply to
Attn. of:

To: Pilot Deviation File P-NE-T-PVD-99-008

This transcription covers the Providence ATCT Local Control position for the time period from December 7, 1999, 0122 UTC to December 7, 1999, 0150 UTC.

Agencies Making Transmissions

Providence ATCT, Local Control
US Air 2297
Eagle Flight 194
Southwest 916
Federal Express 1662
US Air 2998
Southwest 366
United 1448
US Air 1020
Unknown
Providence ATCT, West Low Radar
Operations 205
Airborne Express
Local Controller (controller being relieved)
Local Controller (relieving)
Southwest 1202

Abbreviations

LC
USA2297
EGF194
SWA916
FDX1662
USA2998
SWA366
UAL1448
USA1020
Unknown
WLR
OPS205
ABX177
LC1
LC2
SWA1202

I hereby certify that the following is a true transcription of the recorded conversations pertaining to the subject pilot deviation involving UAL1448:

Thomas J. Mueller
Support Specialist for Quality Assurance and Training
Providence ATCT

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0122

0122:05 LC u s air twenty two ninety seven which gate are you going to

0122:07 USA2297 ah sorry about that ma'am we are going to gate three

0122:10 LC u s air twenty two ninety seven thank you cross runway
one six taxi to the ramp via tango and report passing
taxiway tango one please

0122:18 USA2297 alright we're cleared to cross one six and to the ramp
via tango we'll report passing tango one u s air twenty two
ninety seven

0122:23 LC thanks

0122:25 LC eagle flight one ninety four contact departure goodnight

0122:28 EGF194 switching see ya

0123

0123:10 SWA916 tower southwest nine sixteen uh approaching the end of
runway five right

0123:15 LC southwest nine sixteen roger providence tower runway
five right hold short landing traffic

0123:19 SWA916 short landing traffic southwest nine sixteen

0123:34 FDX1662 ground fed ex sixteen sixty two is ready to taxi

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0123:39 LC fed ex sixteen sixty two providence ground good evening taxi to runway five right via taxiway victor runway two three right taxiways delta and sierra

0123:49 FDX1662 k uh victor to two three right delta sierra to five right fed ex sixteen sixty two

0123:57 LC fed ex sixteen sixty two readback correct report crossing runway one six please

0124:02 FDX1662 alright we will let you know when we're crossing one six fed ex sixteen sixty two

0124:08 USA2297 ground u s air twenty two ninety sevens abeam tango one

0124:11 LC u s air twenty two ninety seven thank you

0124:25 LC southwest nine sixteen runway five right taxi into position and hold

0124:30 SWA916 on the hold southwest uh nine six (unintelligible)

0124:31 USA2998 ground uh u s air twenty nine ninety eight to push off of gate four

0124:35 LC u s air twenty nine ninety eight providence ground roger hold the push please company aircraft passing behind

0124:40 USA2998 twenty nine ninety eight we'll hold the push

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0124:43 LC southwest nine sixteen turn left taxiway november
or at the end of taxiway alpha taxi via taxiway november
and hold short runway one six report clear of runway five right
please

0124:55 SWA366 is that uh for southwest three sixty six

0125
0125:01 LC southwest three sixty six affirmative sorry about that
report clear of the runway at november or alpha

0125:06 SWA366 southwest three sixty six november or alpha

0125:11 SWA916 tower southwest nine sixteen understand we're on position
and hold for five right

0125:15 LC southwest nine sixteen affirmative

0125:21 LC u s air twenty two ninety seven report at the gate please
company aircraft at gate four waiting for push

0125:27 USA2297 twenty two ninety seven ma'am we're approaching
the gate at this time he's clear

0125:30 LC u s air twenty two ninety seven thank you

0125:32 LC u s air twenty nine ninety eight pushback approved

0125:35 USA2998 cleared to push u s air twenty nine ninety eight thanks

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0125:53 LC southwest three sixty six are you clear of runway five right

0125:56 SWA366 negative

0125:57 (unintelligible)

0126:00 SWA366 southwest three sixty six clear on november

0126:03 LC southwest three sixty six thank you hold short runway one six on november please and advise holding short

0126:07 SWA366 holding short of one six southwest three sixty six

0126:10 FDX1662 fed ex sixteen sixty two is clear of ah one six

0126:13 LC fed ex sixteen sixty two thank you

0126:17 LC southwest nine sixteen runway five right fly runway heading cleared for takeoff

0126:21 SWA916 runway heading cleared for takeoff five right southwest nine sixteen

0126:27 LC southwest three sixty six cross runway one six taxi to the ramp report crossing runway one six

0126:32 SWA366 cross one six to the ramp southwest three sixty six

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0126:35 LC fed ex sixteen sixty two report entering taxiway delta
please

0126:43 FDX1662 sixteen sixty two

0127
0127:11 UAL1448 hello tower united fourteen forty eight about four and a
half outside of ah rench

0127:17 LC southwest nine sixteen contact departure goodnight

0127:20 SWA916 sixteen going to departure goodnight

0127:22 LC united fourteen forty eight providence tower good evening
wind calm runway five right cleared to land the runway five
right r v r one thousand two hundred rollout one thousand
four hundred

0127:31 UAL1448 ok we're cleared to land five right uh united fourteen forty
eight

0127:47 FDX1662 and fed ex sixteen sixty two is clear of five left on delta

0127:52 LC fed ex sixteen sixty two thank you report holding short of
runway five right

0127:58 FDX1662 fed ex sixteen sixty two will do

0128:09 SWA366 tower southwest three sixty six clear of one six on
november

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0128:13 LC southwest three sixty six thank you

0128:30 USA2998 uh ground u s air twenty nine ninety eight to taxi

0128:34 LC u s air twenty nine ninety eight providence ground good evening taxi to runway five right via taxiways tango delta and sierra report entering taxiway delta

0128:43 USA2998 eh tango delta sierra to five right we'll report u s air twenty nine ninety eight

0129
0129:04 UPS27 ground u p s twenty seven to push with alpha

0129:09 LC u p s twenty seven providence ground good evening pushback you're discretion on the ramp advise ready for taxi

0129:14 UPS27 u p s twenty seven thank you good evening

0129:22 USA1020 tower u s air ten twenty outside uh rin

0129:25 LC u s air ten twenty providence tower good evening wind calm runway five right cleared to land runway five right r v r one thousand two hundred rollout one thousand two hundred

0129:34 USA1020 cleared to land u s air ten twenty

0129:58 FDX1662 and tower fed ex sixteen six two is holding short of uh five right ready to go

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0130:03 LC fed ex sixteen sixty two providence tower good evening
runway five right hold short awaiting release

0130:09 FDX1662 ok holding short fed ex sixteen sixty two

0130:17 USA2998 and ground u s air twenty nine ninety eight is entering
delta

0130:21 LC u s air twenty nine ninety eight thank you report holding
short of runway five right

0130:25 USA2998 u s air twenty nine ninety eight

0131
0131:15 LC united fourteen forty eight turn left taxiway november or alpha
report clear of runway five right please remain this frequency

0131:22 UAL1448 ok uh will remain with you will report clear united fourteen
forty eight

0131:30 LC fed ex sixteen sixty two theres just one more aircraft on about
a uh five mile final i'll have a release for you after he lands

0131:38 FDX1662 ok then thank you

0132
0132:13 WLR go ahead override

0132:15 LC tower uh the fed ex departure will be after the u s air

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0132:17 WLR ok

0132:18 LC thanks j b

0132:28 LC united fourteen forty eight whats your position

0132:34 UAL1448 and uh we're clear of the uh runway on uh november
by bravo united fourteen forty eight

0132:40 LC united fourteen forty eight thank you taxi to the ramp
via taxiways november and tango report crossing runway
one six

0132:46 UAL1448 ok november tango we'll report crossing runway one six
united fourteen forty eight

0132:52 LC wind one four zero at five

0133
0133:07 USA2998 ground u s air twenty nine ninety eight is holding short behind
fed ex

0133:11 LC u s air twenty nine ninety eight thank you

0133:33 UPS27 ground u p s twenty seven taxi

0133:37 LC u p s twenty seven providence ground good evening runway
five right taxi via taxiway victor and runway two three right
hold short runway one six advise holding short

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0133:46 UPS27 ok uh we can't take victor this time we're facing the wrong way any chance we go out alpha mike then november

0133:52 LC u p s twenty seven you can expect that taxi route hold the position for now please so clear of all taxiways

0133:59 UPS27 ok we'll hold our position here on the uh ramp over uh u p s twenty seven

0134:06 LC u s air ten twenty turn left taxiway november or alpha and report clear of the runway please

0134:12 USA1020 roger looks like we've got uh november here for u s air ten twenty

0134:17 LC u s air ten twenty thank you taxi to the ramp via taxiways november and tango report crossing runway one six

0134:23 USA1020 november tango to the ramp report crossing runway one six and we are clear of five at this time u s air ten twenty

0134:30 LC u s air ten twenty thank you

0134:33 LC fed ex sixteen sixty two runway five right fly runway heading cleared for takeoff

0134:37 FDX1662 runway heading cleared for takeoff five right fed ex uh sixteen sixteen sixty two

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0134:46 UAL1448 united fourteen forty eight is on november by the runways here we don't see the uh are we cleared to cross straight ahead on november

0134:54 LC united fourteen forty eight affirmative cross runway one six join taxiway november tango on the other side

0135
0135:01 UAL1448 *(november) tango on the other side united um fourteen forty eight

0135:04 LC u s air ten twenty exercise caution seven fifty seven ahead just coming up on runway one six at november taxiing to the ramp

0135:13 USA1020 ok we're looking for the uh other airplane

0135:18 USA1020 and we're crossing november at bravo did you want us to taxi alpha to the ramp

0135:24 LC u s air ten twenty negative that was just if you missed november on the uh rollout taxi to the ramp via taxiways november and tango report entering taxiway tango please

0135:34 USA1020 thank you november tango u s air ten twenty

0135:42 UAL1448 and uh united fourteen forty eight we're approaching kilo here uh um --- somebody just took off

0135:55 LC united fourteen forty eight you shouldn't be anywhere near kilo hold your position please just stop

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0136:10 UAL1448 tower this is united fourteen forty eight we are currently on a runway i'm looking out to the right with a kilo uh we need to go on to the kileo taxiway

0136:25 LC united fourteen forty eight you were supposed to taxi november and tango i need to know what runway your on i can't see anything from the tower

0136:32 UAL1448 we

0136:33 UAL1448 uh ma'am we are on two three right intersection of one six and we did not connect on november we are we are by kilo to our right and we just overshot kilo we did not see it

0136:45 LC fed ex sixteen sixty two contact departure good day

0136:49 FDX1662 sixteen six two over to departure so long

0136:54 UAL1448 (unintelligible) runway on two three uh left here

0137:00 LC united standby please

0137:02 LC u s air twenty nine ninety eight runway five right fly runway heading cleared for takeoff

0137:10 UAL1448 ma'am i'm trying to advise you we're on an active runway united fourteen forty eight

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0137:13 LC two three right is not an active runway it's a taxiway when we're i f r or in the dark

0137:19 USA2998 (unintelligible) he is but we're staying clear of all runways until he we figure this out

0137:26 LC everybody standby please radio silence until i talk to you

0137:30 UAL1448 runway

0137:32 LC everybody standby

0137:36 LC u s air ten twenty hold your position please i don't know exactly where the united is i'll figure it out in a minute

0137:41 USA1020 we're on tango for ten twenty

0137:44 UAL1448 ma'am this is united fourteen forty eight we're on two three right we're looking at kilo straight ahead if we can go straight we can get on kilo and get off the runway

0137:53 LC united fourteen forty eight standby please don't talk i have other things i need to do

0137:58 UAL1448 roger ma'am

0137:59 LC u s air twenty nine ninety eight runway five right fly runway heading cleared for takeoff

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0138:04 USA2998 uh tower u s air twenty nine ninety eight till we figure out whats going on down there we're just going to stay clear of all runways

0138:09 LC u s air twenty nine ninety eight roger hold short of runway five right he's not anywhere near the runway but you can hold short

0138:15 USA2998 ok

0138:17 WLR sixteen sixty two climb and maintain one zero thousand

0138:19 unknown he doesn't even know where he is

0138:20 FDX1662 up to one zero ten thousand fed ex sixteen sixty two

0138:22 WLR west low

0138:24 LC tower u s air twenty nine ninety eight isn't going yet because i have a united who doesn't know where the hell he is i'll (unintelligible) take him back and i'll flash you when he's ready

0138:30 WLR e c

0138:39 LC u s air ten twenty uh are you at your gate

0138:42 USA1020 no we're stopped as requested on tango

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0138:46 LC u s air ten twenty thank you

0138:48 LC united fourteen forty eight understand your on runway two three right have you gone past taxiway kilo and tango one

0138:57 UAL1448 ma'am we're on two three left and one six and i am facing into kilo at this point the nose is uh just over two three left

0139:09 LC are you facing northwest or southeast

0139:12 UAL1448 we are facing we are heading for united fourteen forty eight right now we are facing approximately two zero zero degrees on the heading i'm looking out the window and i am seeing a sign that says two three left to my right and a sign that says one six to my left and I have yellow signs that say kilo to my right and to my left we are on a current runway

0139:37 UAL1448 heading two zero zero

0139:44 WLR west low

0139:45 LC stop all traffic until advised please united has no idea where they are

0139:49 WLR e c

0139:50 LC thank you

0139:52 LC united fourteen forty eight just taxi straight ahead let me know when you get to the next sign please

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0139:57 UAL1448 ok we're gonna go straight ahead we're gonna go up to kilo here

0140:05 OPS205 ground ops two zero five is available if you need us

0140:10 LC united fourteen forty eight are you just turning onto runway two three left right now

0140:14 UAL1448 yes we are and we're gonna go over we're on two three left we're currently exiting and we are coming up on kilo now

0140:23 LC united fourteen forty eight roger turn right at kilo and then the slight left turn taxiway charlie hold short runway two three right

0140:28 UAL1448 is a one five zero and we're on kilo we are clear of the runway we're approaching kilo one and we're on kilo

0140:38 LC united fourteen forty eight roger i wanted you to turn the other way turn left taxiway kilo one that'll be your first taxiway then the left turn onto runway one six hold short runway two three left on one six

0140:49 UAL1448 ok we will turn left here at kilo one we'll turn onto uh the runway we'll hold short of one six united fourteen forty eight

0141
0141:01 LC u s air ten twenty taxi to the ramp please report at your gate

0141:04 USA1020 to the gate we'll call you there u s air ten twenty

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0141:09 LC united fourteen forty eight the left turn kilo one left turn
runway one six

0141:18 UAL1448 ok left turn on kilo one and a left turn on runway one six
united fourteen forty eight

0141:26 LC united fourteen forty eight affirmative taxi straight across
runway two three left remaining on runway one six

0141:33 UAL1448 ok we'll taxi across two three left remain on one six
united fourteen forty eight

0142
0142:14 LC u s air ten twenty i'm sorry have you got to your gate

0142:17 USA1020 we're turning in right now for u s air ten twenty

0142:19 LC ok thank you

0142:23 UAL1448 and you want us to keep taxing down uh one six united
fourteen forty eight

0142:27 LC united fourteen forty eight affirmative

0142:29 UAL1448 thank you

0142:35 USA1020 and u s air ten twenty is at the gate

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0142:37 LC u s air ten twenty thank you

0142:56 LC united fourteen forty eight turn left onto runway two three right and report entering that runway please

0143:03 UAL1448 ok we will turn left on two three right and will report

0143:06 LC united fourteen forty eight roger you can expect to turn right at taxiway tango one to the ramp but report entering two three right

0143:12 UAL1448 (background right turn) ok---(background two three right) a right turn to two three right united fourteen forty eight

0143:18 LC united fourteen forty eight negative left turn onto runway two three right

0143:21 UAL1448 left turn to two three right united fourteen forty eight

0143:49 UAL1448 we are now on two three right united fourteen forty eight

0143: 53 LC united fourteen forty eight thank you turn right taxiway tango one taxi to the ramp report at the gate

0143:58 UAL1448 ok right on tango to the ramp we'll report with you united fourteen forty eight

0144:03 LC united fourteen forty eight the taxiway is tango one

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0144:06 UAL1448 ok tango one thank you united fourteen forty eight

0144:10 LC u s air twenty nine ninety eight the united is almost to the ramp are you ready for departure

0144:14 USA2998 u s air twenty nine ninety eight we'll take a clearance onto the runway to hold but until we'd like to have the united at the gate please

0144:22 LC u s air twenty nine ninety eight runway five right taxi into position and hold be ready for an immediate please

0144:27 USA2998 *(if its) easier for you we can hold short but uh for now right now we're going into position u s air twenty nine ninety eight

0144:38 WLR local approach

0144:40 LC local

0144:41 WLR is the runway clear

0144:43 LC well not exactly there's an aircraft on it right now who won't go til united is at the gate it should be just a second they're about ready to turn at tango one

0144:51 WLR alright i have southwest twelve oh two i'll be turning him inbound in one minute

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0144:54 LC alright

0144:55 WLR e c

0145
0145:04 UAL1448 alright uh united fourteen forty eight is uh clear of one six and are comin into the gate

0145:13 LC united fourteen forty eight roger understand entering the gate

0145:15 UAL1448 affirmative united fourteen forty eight

0145:18 LC thank you

0145:20 LC u s air twenty nine ninety eight runway two three left fly runway heading cleared for takeoff

0145:24 USA2998 runway heading cleared to go u s air twenty nine ninety eight

0145:27 LC i'm sorry it's runway five right cleared for takeoff u s air twenty nine ninety eight

0145:29 USA2998 five right cleared for takeoff u s air twenty nine ninety eight

0145:45 ABX177 and ground abex one seventy seven

0145:52 LC alright u p s twenty seven are you uh still holding short of alpha

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0145:56 UPS27 yes we are

0145:58 LC u p s twenty seven thank you continue on taxiway alpha mike and november report ent entering taxiway november please

0146:05 UPS27 k alpha mike and we'll call you when we enter november u p s twenty seven

0146:10 ABX177 and ground abex uh one seventy seven is number two behind uh u p s at the cargo ramp

0146:15 LC u s air twenty nine ninety eight contact departure goodnight

0146:17 USA2998 u s air twnty nine ninety eight goodnight

0146:19 LC abex one seventy seven do you need to go out alpha mike november also

0146:23 ABX177 affirmative

0146:24 LC abex one seventy seven roger follow the u p s taxi runway five right taxi via taxiways alpha mike and november

0146:31 ABX177 alpha mike uh november behind u p s abex uh one seventy seven

0146:53 LC2 (dial tone) (background noise) alright um a t a one through eight and ten

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0146:59 LC1 o k

0147:00 LC2 for local and ground

0147:01 LC1 it is local and ground the r v r has been holding around twelve hundred and fourteen hundred i haven't seen it go over fourteen hundred since i got here

0147:08 LC2 alright

0147:09 LC1 your active runway is five right runway sixteen thirty four is available i guess the vasis are out and uh five left two three right still available for (unintelligible) taxi

0147:19 UPS27 and ground u p s twenty seven's just about to enter november

0147:22 LC u p s twenty seven thank you taxi via taxiways november cross runway one six join runw;ay two three right on the other side report crossing runway one six

0147:31 UPS27 k cross runway one six and we'll tell you when we're entering two three i take it we're using it as a taxiway

0147:36 LC *(affirmative)

0147:37 LC2 i copied that

0147:39 LC1 o k u p s is gonna call you crossing abex is following him only givin alpha mike november as far as taxi instructions so far southwest coming inbound

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0147:48 SWA1202 tower southwest twelve oh two i l s five right

0147:51 LC southwest twelve zero two providence tower good evening
wind one nine zero at four the runway right r v r one
thousand four hundred runway five right cleared to land

0148:01 SWA1202 cleared to land five right southwest twelve oh two

0148:03 LC1 back up o k southwest is cleared to land on five right looks like
the commuter and bizex probably can't come in with this r v r

0148:13 LC2 yup

0148:14 LC1 and that is all you have you have no vehicles out scootin
around that we have to worry about right now

0148:19 LC2 o k

0148:20 LC1 and that's it j b

0148:25 LC abex one seventy seven continue to follow the u p s boeing
seven fifty seven to runway five right

0148:32 ABX177 ok we'll follow uh u p s uh to five right abex uh one seventy
seven and that's uh down runway two three right sir

0148:38 LC that'll be correct via mike november two three right delta and
sierra

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0148:44 ABX177 two three right on delta sierra to five right abex uh one
seventy seven

0148:47 LC u p s twenty seven what is your position

0148:48 UPS27 we're just now turning crossing one six turning onto two
three

0148:53 LC u p s twenty seven roger taxi now via two three right delta and
sierra report on taxiway delta

0148:59 UPS27 k two three right uh delta sierra we'll tell you when we're
getting onto uh delta u p s twenty seven

0149:47 LC southwest twelve zero two in the event of a missed approach
fly runway heading to maintain two thousand r v r
one thousand four hundred

0149:55 SWA1202 understand runway heading two thousand feet southwest
(unitelligible)

0149:58 LC that is correct

0150

END OF TRANSCRIPT

* This portion of the rerecording is not entirely clear, but this represents the best interpretation possible under the circumstances.